

Jane Phillips Medical Center Payment Information

On-line Payment

You may pay your bill online. Go to Jane Phillips Medical Center's website at www.jpmmc.org. Select the Online Bill Pay button on the top right menu bar. You will need to complete the form (be sure to include your financial number that is located on your statement and your personal and payment information).

The on-line payment feature is only for statements received from Jane Phillips Medical Center. You may have received statements from other providers as a result of your services at Jane Phillips Medical Center, these providers are listed below—please make payment directly to these providers.

- Bluestem ER Physicians
- Synergy Hospitalists
- Regional Medical Laboratory (RML)
- Pathology Lab Associates
- Radiological Services, Inc.
- BAP, LLP (Bartlesville Anesthesia Partners)
- Mario R. Morenas, MD
- Bartlesville Ambulance Service

Emergency Department

After treatment in the Emergency Department, patients or responsible parties will be asked to pay their emergency co-payment. JPMC will accept Master Card, VISA, American Express and Discover credits cards as well as personal checks or debit cards and cash. A Financial Advocate is available in the Emergency Department Monday–Friday 8:30 am to 5:00 pm to assist in financial arrangements.

For more information, contact:

Jane Phillips Medical Center

918/331-2671

Office hours 8 a.m.–Noon, and 1 p.m.–5 p.m.

Monday–Friday



3500 S.E. Frank Phillips Blvd. Bartlesville OK 74006 918/333-7200

Sponsored by St. John Health System
www.jpmmc.org

Financial Arrangements

Jane Phillips Medical Center is committed to providing quality health care services in a financially sound manner. JPMC is sincere in our desire to cooperate with our customers, and we realize that extenuating circumstances may make exceptions necessary.

Self-pay Billing

Patients or responsible parties who have no health insurance will receive a 25% discount and are directed to the financial counselor to make payment in full or to receive further discounts based on financial ability. With appropriate credit information, your lending institution may assist you in financing these arrangements. JPMC will accept Master Card, VISA, American Express, and Discover charge cards for payment on patient accounts.

Payment Schedule for Hospital Services

All accounts are due in full within 30 days of the date billed. Patients may make payment arrangements by contacting the Business Office at 918/331-2671. Approved accounts are payable on the following basis:

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|-----------------|-----------|
| • \$0–\$100 | 1 month |
| • \$101–\$250 | 2 months |
| • \$251–\$500 | 3 months |
| • \$501–\$750 | 4 months |
| • \$751–\$2,000 | 12 months |
| • \$2,001–over | 24 months |

JPMC has a minimum of \$25 per month for any type of special pay arrangements.

Delinquent Accounts

Jane Phillips Medical Center operates as a not-for-profit healthcare facility. If an account has not been paid in full and satisfactory payment arrangements

have not been made within 30 days of the date billed, the account will be considered delinquent and may be placed with an attorney or collection agency.

Pre-admission

Patients will be pre-admitted whenever possible. Whatever method the patient intends to use for payment will be verified prior to the patient's admission.

Medicaid Qualification

JPMC provides a referral service for patients who would like to apply for medical assistance through the Department of Human Services (DHS) in Oklahoma or Kansas. We will help you make your DHS application and provide follow-up assistance until your Medicaid application is either approved or disapproved. This service is provided without charge to our patients. If you are interested, please call 918/331-1104 for more information.

Compliance with this financial policy is not a condition of treatment. JPMC's guidelines are designed to help our customers meet their financial obligations. Jane Phillips Medical Center will provide services without regard to race, color, sex, creed, age, national origin, or disability.

Insurance Billing

All patients who have hospitalization insurance will be asked to provide proof of insurance coverage and to assign benefits to Jane Phillips Medical Center for each hospital visit. A patient whose insurance cannot be verified or who does not assign benefits will be expected to pay his/her bill at the time of service or discharge. A patient who provides insurance coverage information after the services are rendered will be responsible for any penalties assigned by insurance if pre-certification is required.

Partial Payments

Patients who have no insurance or do not have adequate insurance coverage are required to make a partial payment during the admission process. This partial payment will provide payment of all or a portion of charges that are not covered by insurance, Medicare, or other third parties. The minimum partial payment required for inpatient admission is \$250.